Proposal for Fellowship Placement • Summer 2018

• Organization: Cornell Scott-Hill Health Corporation (CS-HHC)

• Full street address of organization: 400-428 Columbus Avenue, New Haven, CT 06519

• Website: www.CornellScott.org

• Name and title of person who will be the Fellow’s direct supervisor *(the supervisor must be available to supervise Fellow on a daily basis)*: Tasha Hamblin, Business Intelligence Analyst, Cornell Scott-Hill Health Center

• Phone number and e-mail address of proposed direct supervisor: P: 203/503-3757; E: THamblin@cornellscott.org

• Placement dates *(8-11 weeks between Tuesday, May 29 and Friday, August 10, 2018)*: We would like a Fellow to be placed with us for 11 weeks. This timeframe will provide the Fellow with the fullest experience of a placement in a community health center. A shorter timeframe may be negotiated.

• Are placement dates flexible? If so, please describe: The specific start and end dates and timeframe for the placement are flexible.

• Proposed work schedule *(placements should be equivalent to full-time and not more than 37.5 hours/week)*: The program’s hours will be Monday through Friday from 9 am to 5 pm with a half hour for lunch.

Completed proposals must be e-mailed to ppsf@yale.edu by Friday, November 10, 2017 at 5pm

Questions? Call the Yale Office of New Haven and State Affairs: (203) 432-8412
Placement Description

- Organization description:
  The Cornell Scott-Hill Health Center (CS-HHC) mission is to measurably improve the health and well-being of the communities we serve by providing excellent and compassionate care, accessible to all. CS-HHC provides medical, dental, behavioral and enabling services.

  In 1968, the Health Center was established through a collaboration of community residents and Yale Medical School. The people residing in CS-HHC’s primary geographic service areas are poor and there are so few providers who are willing to treat uninsured and Medicaid enrollees that these areas are federally designated areas of need.

  During CY2016, CS-HHC staff served 34,563 patients who made 267,082 visits. Our patients’ ethnic/racial demographics were 35% African-American, 36% Latino, 55% Caucasian, 2% Asian and 8% multicultural/other. Their payer sources were 67% Medicaid, 14% private insurance, 10% uninsured/sliding-fee and 9% Medicare. Fifty-three percent of our patients were female and 47% were male.

- a **Summary** of the Work:
  During the CS-HHC placement, the Fellow will conduct quality improvement activities, analyze and interpret data and prepare written reports, as well as, create reports that generate patient data relevant to the chronic condition selected.

- a complete description of the specific project proposed and list the duties/outcomes
  Cornell Scott-Hill Health Center, the first community health center founded in Connecticut (December 1968), has 20 locations located in four towns: New Haven, West Haven, Ansonia, and Derby. The Fellow’s work site will be in the Operations Department located in the Health Center’s main care site at 400-428 Columbus Avenue, New Haven, Connecticut. Geographically, the offices are near Yale New Haven Hospital and Yale School of Medicine. The care site is on several bus lines and parking is free. There will be opportunities to visit the Health Center’s other medical, dental, and behavioral health (mental health and substance use disorder treatment) care sites.

**Duties**
During the CS-HHC placement, the Fellow will:
- Conduct quality improvement activities and prepare written reports;

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• Learn to use i2i Tracks, a population health management software program;
• Create reports that generate patient data relevant to the chronic condition selected;
• Analyze and interpret data;
• Re-measure patient engagement, analyze the data, revise the strategy and repeat until the strategy is fully optimized;
• Teach CS-HHC staff to generate the reports;
• Spread the innovation to other CS-HHC care teams; and
• Begin this process again with another chronic disease prevalent in our patients.

Project Outcomes
The following success metrics will be modified depending upon the final parameters of the Fellow’s responsibilities:

• Ability to independently complete assignments with minimal oversight by the manager;
• Successful completion of the project with quantifiable results; and
• Demonstrated knowledge of population management tools (i2i)

Specific skills/experience required for the project (please list):
• A strong interest in learning about and serving the community;
• Possess a zeal for social justice;
• Facility with Microsoft Office Suite;
• An ability to work well independently and as part of a team;
• Knowledge and experience in using statistics is strongly preferred; and
• Knowledge of population health data and public health data is preferred.

• Additional requirements (e.g. a car or weekend working hours). If a car is required, please include information regarding parking arrangements and mileage reimbursement):
  • The Fellow must occasionally attend meetings held before 8:30 am and/or after 5 pm on week days. The Fellow will not be expected to attend Tuesday evening meetings which would interfere with the commitment to attend Yale meetings.
  • Daily access to a reliable vehicle for travel in and around the Greater New Haven area. The Health Center has multiple free parking lots. Travel in a private vehicle for CS-HHC business is reimbursed at the Federal rate of $0.535/mile.
• the Work that Yale PPSF Fellows have done with your Agency
  Several Yale Presidential Fellows worked with Cornell Scott-Hill Health Center conducting empirical research, developing a policies and procedures manual for a school-based health center, and participating in a variety of Resource Development activities including fundraising, research, attending in-house and community meetings, and grant writing. They researched model programs and developed grant proposals; some were funded. Fellows have supervised, worked with, and problem-solved with youth at CS-HHC.

  Programs developed by Fellows have led to the implementation of nutrition and health education programs focusing on youth. Additionally, Fellows developed proposals to fund HIV/AIDS services, our Growing Through Sewing Program, health education, and substance abuse prevention and treatment among others.

  Our Fellows use their experiences at CS-HHC to inform their careers. One was the Deputy Assistant Secretary for Minority Health in the Office of Minority Health at the Department of Health and Human Services. He is now the President of Aetna Foundation. Another lives in New Haven and was a Program Director in the Connecticut Department of Public Health and then a City of New Haven Director of Health. A third Fellow worked in an HIV/AIDS service organization in New York City. In May 2008, three of our Fellows graduated from Yale; each began medical school. Most of our Fellows are interested in combining their medical school aspirations with public policy and public health.
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